

HAY

U.S. AND CANADA CONTRACT CHANNEL WARRANTY ADDENDUM

HAY® furniture sold by Herman Miller®, Inc. through its contract channel (for use in non-residential environments) is covered by a Herman Miller, Inc. product warranty as set forth below, which covers frames, materials and workmanship. The warranty is not extended to purchasers for personal, family or household use, and covers faults which were present at the time of purchase or which have occurred as a result of defects present at the time of purchase. The applicable warranty period is calculated from the date on the original invoice.

5 Years: HAY furniture (except as set forth below)

2 Years: HAY outdoor furniture and wood occasional tables

None: HAY metal occasional tables (i.e. Slit, Tray, DLM) and all HAY non-furniture items

All of the terms and conditions of the Herman Miller, Inc. warranty (available at: https://www.hermanmiller.com/content/dam/hermanmiller/documents/policies_legal/hm_warranty_us_and_canada.pdf), including, without limitation, all exclusions and limitations, are hereby incorporated by reference into this Contract Channel Warranty Addendum as if set forth herein in their entirety.

This product warranty does not apply in the following situations (in addition to the exclusions set forth in the Herman Miller, Inc. warranty):

- If the product has been stored, assembled or maintained improperly
- If the product has been abused, misused or cleaned using wrong cleaning methods
- If a product deviates from a color sample, sample of wood or other kind of sample as such samples can only be considered as a guiding example
- Damage due to normal wear and tear, cuts or scratches or damages caused by impact or accidents
- If replacement of glides is needed and/or in case of damage due to lack of replacement of glides

EFFECTIVE MARCH 2021

Herman Miller is a registered trademark of Herman Miller, Inc.

HAY is a registered trademark of HAY, ApS.