



A warranty
is a promise.

Here's ours:
12 years, 3 shifts,
labor included.

Our **12-year** warranty covers everything — including electrical components, casters, pneumatic cylinders, tilts, and all moving mechanisms.

Our **3-shift** warranty recognizes the changing nature of work and the need for products that can stand up to continuous use.

Our **labor-included** warranty means that when warranty work is performed in U.S. and Canada, Herman Miller foots the bill.

The Herman Miller Warranty is a statement of our confidence in the quality of our products. It's a straightforward promise to our customers that we stand behind that quality, 100 percent — 100 percent of the time.

Herman Miller Commercial Office Furniture Products

12 years

All products sold under the Herman Miller, Meridian®, and Geiger® brand names, except as limited or described below.

Herman Miller for Healthcare® Products

- 10 years CT-prefixed procedure and supply carts; C-, CO-, and CV-prefixed Co/Struc® products
- 5 years CG-prefixed Casework products, casters for CT-prefixed carts; mobile computer stands
- 3 years Electric motors for height-adjustable tables
- 1 year Keyless entry lock bar (CT62o.)

Herman Miller Classic Products

- 3 years Eames® lounge chair and ottoman, chaise, sofa compact, and two- and three-seat sofas
- 1 year Capelli stool; Eames molded plywood lounge and dining chairs, molded plastic chairs, wire chairs, molded plywood coffee table, molded plywood folding screen, walnut stool, elliptical table, wire-base table, Hang-It-All® rack, storage unit, and desk unit; Goetz™ sofa; Nelson™ swag leg group, platform bench, coconut chair, marshmallow sofa, and miniature chests; Noguchi table

The Be Collection™

- 5 years Ardea™ personal light, Leaf® personal light, RoomTune™ tackboard and marker board, single monitor arm, dual monitor arm, laptop holder, laptop/projector stand
- 1 year C2™ climate control, Babble®, Scooter® stand with wood top

Herman Miller International Collection™

5 years

Herman Miller Textile Alliance Program™ Fabrics

3 years

Herman Miller Design on Textile (DOT®) and Customer's Own Image (COI) Products

1 year

Nonstandard Products

1 to 5 years Warranty length on nonstandard products not covered by the 12-year warranty is identified on individual product quotes.

All Other Products, Parts, and Services

- 5 years Electronic ballasts used in task lighting
- 3 years All service parts
- 1 year Qt™ Quiet technology
- 6 months All other products, parts, and any services not listed above, sold or furnished by Herman Miller or its subsidiaries, except for consumable products such as light bulbs, fans, keyless locks, and other electronic products for which no warranty is given

Other Manufacturers' Products

None Herman Miller will pass through to the original purchaser any warranty supplied by other manufacturers to the extent possible, including, but not limited to, open-line laminates.

